

Qualification Statement of Purpose

IQ Level 2 Certificate in Facilities Services Practice (QCF) 600/8159/4

Type of qualification QCF (Qualifications and Credit Framework)

Credit 20

Guided Learning Hours 149- 183

Overview of the qualification

The primary and other outcomes that the qualification supports and how it supports them.

The primary purpose of this qualification is to confirm your occupational competence in a specific role.

It demonstrates and provides recognition for your competence and skills relevant to facilities services.

Who is the qualification for? For example, is the qualification designed for someone already in work, seeking to enter work (which industry) or seeking to progress to further training or higher education?

You are likely to be working in facilities management as a facilities operative assistant, estates operative, caretaker or general or property maintenance operative. It is suitable if you are new to the sector as well as if you are an experienced member of staff wanting an industry specific qualification which recognises and develops your knowledge and skills in the workplace.

This qualification is the competence component of the Intermediate Level Apprenticeship in Facilities Services. However, you may decide that you want to take this qualification outside of the apprenticeship because:

For example, you may have financial or time restrictions which would mean taking all the components of an apprenticeship is unfeasible or your employer may not want you to for the same reasons.

The full apprenticeship may not be relevant if you are an experienced adult or highly qualified, for example with the relevant knowledge for your role, but you still intend to gain recognition for your competence in servicing facilities.

You may be an adult seeking a second chance to gain recognition at an age at which taking an apprenticeship is no longer appropriate. It could also be the case that you meet the entry requirements to take this qualification but not those required for a full apprenticeship.

Are there any age restrictions?

You must be at least 16 years old.

What prior qualifications, attainment or experience does a learner need?

There are no formal entry requirements. However, you should be able to work at level 1 or above and be proficient in the use of English Language.

What is the content of the qualification? Give a summary of the key topics, skills and knowledge the learner will cover, which are core/optional, how they gain this learning and state what 'type' of qualification

This qualification is based on the National Occupational Standards for Facilities Management and falls under the footprint of The Building Futures Group, the sector skills council for Facilities Management, Housing, Cleaning, Property and Parking. You will develop knowledge and skills in a facilities services workplace. The mandatory units cover health and safety, service delivery, customer relationships and effectiveness and efficiency of premises and facilities. You can choose from a range of optional units to meet the needs of your job role including: developing customer

it is.

What specific knowledge, skills and competencies will the learner develop as a result of taking this qualification?

What does this qualification lead to?

Will the qualification lead to employment? Does the qualification allow the learner to meet specific requirements to enter a sector or job role? If it does, in which job roles and at what level? Please give examples of a specific occupation or occupational area that the qualification prepares the learner for or supports them in.

Will the qualification support progression to further learning? How does it support this? What are the progression qualifications and for what purpose? Please confirm which subjects/particular qualifications/apprenticeships learners can go onto study at a higher level.

Are there different-sized versions of this qualification, qualifications with a similar title, or is the qualification part of a set of qualifications with similar content? Please explain why the learner should take this particular one? Describe the rationale for the different sizes and levels of the qualification to help the learner and employer make an informed decision on which qualification is right for them.

Who supports this qualification?

relationships, maintaining grounds and site security, maintaining electrical and plumbing services and transporting individuals or resources.

You will develop your knowledge, skills and competence relating to working in facilities management. Types of facilities would be building maintenance, catering, cleaning, reception and security.

Job roles this qualification could lead you to include employment within facilities management as a team leader or supervisor roles and eventually to higher level management position in Facilities Management.

You will be able to progress to a range of further facilities management qualifications such as:

- Level 3 Award in Facilities Management (QCF)
- Level 4 Certificate in Facilities Management (QCF)
- Level 4 Diploma in Facilities Management (QCF)
- Level 4 Diploma in Facilities Management Practice (QCF)
- Level 5 Diploma in Facilities Management (QCF)
- Level 5 Diploma in Facilities Management Practice (QCF)

You could enter into an Apprenticeship in Facilities Services and then to the Advanced Level Apprenticeship in Facilities Management or to further qualifications such as:

Level 3 Diploma in Property, Caretaking and Supervision Skills
Management qualifications at Level 3
Intermediate level Building Services apprenticeship
Advanced level Building Services apprenticeship

Taking the IQ Level 2 Certificate in Facilities Service Practice (QCF) is appropriate for you if are able to work at Level 1 and intend to develop the skills required to work as a facilities operative assistant, estates operative, caretaker or general or property maintenance operative.

You might find that the similarly named IQ Level 2 Certificate in Facilities Services Principles (QCF) is more appropriate to you if are able to work at Level 1 and intend to develop you knowledge and understanding of facilities services, without necessarily working in such a role.

You might also find that the Level 3 Certificate in Facilities Management Practice (QCF) is more appropriate to you and your employer if you are currently able to work at Level 2 and intend to support your employment or entry to employment in a managerial or supervisory role within the facilities sector.

Industry. Please say which employers, professional/trade bodies and/or Industrial Partnerships support the qualification.

Additional information

IQ Website:

IQ Telephone:

For further information:

This qualification is valued by employers and trade associations.

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